

February , 2003

The Honorable Michael K. Powell  
Chairman, Federal Communications Commission  
445 12<sup>th</sup> Street, SW, Room 8-B201  
Washington, DC 20554

Dear Mr. Chairman:

This letter is in reference to proceeding 02-285, initiating competitive frequency coordination in the public safety pools. I urge the Commission to adopt the proposal made by the Industrial Telecommunications Association and allow the public safety pools be coordinated by both industrial/business and public safety frequency coordinators.

I have dealt with both public safety and industrial/business coordinators for years and have experienced gross inefficiencies with public safety coordinators. I have had to deal with inefficient and incompetent organizations because of the archaic monopoly-type system that is set up for public safety frequency coordination. APCO in particular is notably harmful to successful applications.

Contrary to my experiences with public safety coordinators, my experiences at ITA have been great. They have a helpful customer service department, their automated Net License system increases the speed of service and is easy to use. I believe these are all results of competition.

Allowing the public safety pools be coordinated by both industrial/business and public safety frequency coordinators will result in increased speed of service, increased efficiency and better customer service for public safety licensees and radio dealerships such as mine.

Sincerely,

Brian Durham  
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